NATURASEAL
Pioneering the Future Today



Three-Tiered Warranty Program

PROTECT YOUR PROJECT WITH OUR EXCLUSIVE COVERAGE PROGRAM

CONTACT US

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DELIVERING QUALITY, TAILORED TO YOUR NEEDS

Effective October 15th, 2024, NaturaSeal is pleased to offer you an **enhanced warranty program**, tailored to your needs.

With any material purchase by an Approved Applicator, the NaturaSeal Bronze warranty is included, supported by mandatory NaturaSeal Technician inspections. Inspection frequencies are determined by project size and applications.

NaturaSeal's Three-tiered Warranty Program also offers enhanced warranties and support. The table below presents the Bronze, Silver and Gold warranty details.

WARRANTY BREAKDOWN BY TIER									
APPLICATION	BELOW GRADE OPEN CUT WATERPROOFING RESIDENTIAL (CUSTOM)	OPEN CUT WATERPROOFING (COMMERCIAL)	POST APPLIED WATERPROOFING (PODIUM DECK)	PRE-APPLIED WATERPROOFING (VERTICAL BLINDSIDE)	FULL TANKING WATERPROOFING	STORM TANKS	INVERTED ROOF	GREEN ROOF	TRAFFIC TOPPING
BRONZE - 5 YEARS MATERIAL									
BRONZE INSPECTION PACKAGE: INCLUDED INSPECTIONS PER AREA (SQFT)	1 / 5,000 SQFT	1 / 5,000 SQFT	1 / 7,500 SQFT	1 / 5,000 SQFT	1 / 5,000 SQFT	1 / 5,000 SQFT	1 / 5,000 SQFT	1 / 5,000 SQFT	1 / 5,000 SQFT
COST OF WARRANTY	$0	$0	$0	$0	$0	$0	$0	$0	$0
COST PER ADDITIONAL INSPECTION AS REQUIRED PLUS TRAVEL AT $0.55/KM OUTSIDE CITY CENTRES	$525	$525	$525	$525	$525	$525	$525	$525	$525
SILVER - 10 YEARS PURCHASED MATERIAL VALUE AND LABOUR									
SILVER INSPECTION PACKAGE: INCLUDED INSPECTIONS PER AREA (SQFT)	3 / 5,000 SQFT	3 / 5,000 SQFT	4 / 7,500 SQFT	3 / 5,000 SQFT	3 / 5,000 SQFT	3 / 5,000 SQFT	3 / 5,000 SQFT	3 / 5,000 SQFT	3 / 5,000 SQFT
COST OF WARRANTY (INSURANCE COST PLUS ADDITIONAL INSPECTION COSTS)	$0.10 per SQFT Min. $525 charge	$0.12 per SQFT Min. $525 charge	$0.175 per SQFT Min. $525 charge	$0.15 per SQFT Min. $525 charge	$0.175 per SQFT Min. $525 charge	$0.135 per SQFT Min. $525 charge	$0.175 per SQFT Min. $525 charge	$0.175 per SQFT Min. $525 charge	$0.175 per SQFT Min. $525 charge
COST PER ADDITIONAL INSPECTION AS REQUIRED PLUS TRAVEL AT $0.55/KM OUTSIDE CITY CENTRES	$435	$435	$435	$435	$435	$435	$435	$435	$435
GOLD – "WATER TIGHTNESS" - 10 YEARS UP TO $2M									
GOLD INSPECTION PACKAGE: INCLUDED INSPECTIONS PER AREA (SQFT)	4 / 5,000 SQFT	4 / 5,000 SQFT	5 / 7,500 SQFT	4 / 5,000 SQFT	4 / 5,000 SQFT	4 / 5,000 SQFT	4 / 5,000 SQFT	4 / 5,000 SQFT	4 / 5,000 SQFT
COST OF WARRANTY (INSURANCE COST PLUS ADDITIONAL INSPECTION COSTS)	$0.23 per SQFT Min. $675 charge	$0.26 per SQFT Min. $675 charge	$0.45 per SQFT Min. $675 charge	$0.325 per SQFT Min. $675 charge	$0.45 per SQFT Min. $675 charge	$0.305 per SQFT Min. $675 charge	$0.45 per SQFT Min. $675 charge	$0.45 per SQFT Min. $675 charge	$0.45 per SQFT Min. $675 charge
COST PER ADDITIONAL INSPECTION AS REQUIRED PLUS TRAVEL AT $0.55/KM OUTSIDE CITY CENTRES	$405	$405	$405	$405	$405	$405	$405	$405	$405

The following pages of this document include complete coverage and details for each warranty package, as well as the Warranty Application Request Form.

TIER 1 – BRONZE WARRANTY

TERM: STANDARD 5 YEARS (ALTERNATE WARRANTY PERIODS AVAILABLE UPON REQUEST)

COVERAGE: MATERIAL VALUE / REPLACEMENT COST

NaturaSeal Distribution Inc. ("NaturaSeal") hereby warrants to the building owner (the "Owner"), subject to the terms, conditions and limitations stated herein, that the NaturaSeal Products (the "Products") specified above comply with its current specifications and are free of manufacturing defects that would make a product unsuitable for its intended use under normal service conditions for the full term of this warranty. NaturaSeal makes no warranties, either expressed or implied, with regards to appearance or colour variations.

TERMS, CONDITIONS, AND LIMITATIONS

1. NaturaSeal provides general warranties of fitness and general warranties that the Products are free from defects, for the full term of this warranty, except as may otherwise be set forth in the Description/Proposal, or other attached warranty.

2. In the event that the Products are proven not to have performed in accordance with the warranty during the warranty period, the Owner shall immediately notify NaturaSeal and confirm such notice in writing within thirty (30) days of discovering such defect.

3. The warranty Period for the Products purchased from NaturaSeal is five (10) years from the substantial completion of the project. "Substantial completion of the project" shall have the meaning ascribed to that term by Section 2(1) of the Construction Act, RSO 1990, c C.30 (the "Act").

4. NaturaSeal's sole responsibility under this warranty shall be at its option, either to refund the purchase price or provide sufficient replacement material to replace the non-conforming NaturaSeal materials, and such refund or replacement shall constitute the limit of NaturaSeal's liability and obligation.

5. NaturaSeal's obligations under this warranty are expressly conditioned upon receipt of full payment for the Products and the Owner's compliance with each of its responsibilities described below (Sections 6-9).

6. During the term of this warranty, agents or employees of NaturaSeal shall be afforded opportunities to inspect any such areas at the frequencies presented herein, based on the application.

   **** A final inspection with all corrective actions must be completed and approved by a NaturaSeal technician for Warranty Approval. ****

7. No representative of NaturaSeal has the authority to make any warranty representations or provisions except as stated herein.

8. This Warranty exclusively covers manufacturing defects in material. For clarity, it does not cover any problem that is caused by extreme weather conditions, improper installation, or other malfunctions or damage which do not result from manufacturing defects in material.

9. This warranty is issued to the above-named Owner and is transferable a maximum one-time with the written consent of NaturaSeal.

10. This warranty shall be governed by the laws of the Province of Ontario and the federal laws of Canada applicable therein, and accordingly, any dispute concerning the validity, existence, interpretation, rectification, breach or termination, shall be determined according to the laws of Ontario and the federal laws of Canada applicable therein.

11. The following shall not be considered to be a failure of the materials supplied and/or manufactured by NaturaSeal:
    A. Faults in the conception of the work of faulty construction of the building;
    B. Modifications, transformations, additions or repairs brought to the building after the above-noted completion date.

Notice:

THE ABOVE WARRANTY IS IN LIEU OF ANY AND ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING ANY WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE OR MERCHANTABILITY, EXCEPT AS EXPRESSLY PROVIDED HEREIN. NATURASEAL SHALL NOT BE LIABLE FOR DAMAGE TO THE PROJECT STRUCTURE OR INTERIOR CONTENTS OR FOR ANY OTHER CONSEQUENTIAL, SPECIAL OR OTHER DAMAGE ARISING FROM OR RELATED TO, DIRECTLY OR INDIRECTLY, THIS WARRANTY OR THE PERFORMANCE OF THE MATERIALS COVERED BY THIS WARRANTY, WHETHER BASED ON BREACH OF WARRANTY, NEGLIGENCE OR OTHER THEORY OF LIABILITY. TO EXPEDITE PROCESSING, THIS DOCUMENT WILL BE COMPLETED AND DELIVERED IN ELECTRONIC FORMAT ONLY. AN ELECTRONIC SIGNATURE FROM THE NATURASEAL REPRESENTATIVE ON A COMPLETED WARRANTY DOCUMENT IS VALID AND BINDING AND IS ENFORCEABLE TO THE SAME EXTENT AS A PENNED SIGNATURE.

BRONZE PACKAGE: INSPECTION FREQUENCY

BRONZE WARRANTY QUALITY ASSURANCE PACKAGE								
BELOW GRADE OPEN CUT WATERPROOFING RESIDENTIAL (CUSTOM)	**OPEN CUT WATERPROOFING (COMMERCIAL)**	**POST APPLIED WATERPROOFING (PODIUM DECK)**	**PRE-APPLIED WATERPROOFING (VERTICAL BLINDSIDE)**	**FULL TANKING WATERPROOFING**	**STORM TANKS**	**INVERTED ROOF**	**GREEN ROOF**	**TRAFFIC TOPPING**
min. project size: 2,500 SQ FT	**min. project size: 5,000 SQ FT**	**min. project size: 7,500 SQ FT**	**min. project size: 5,000 SQ FT**	**min. project size: 5,000 SQ FT**	**min. project size: 5,000 SQ FT**	**min. project size: 5,000 SQ FT**	**min. project size: 5,000 SQ FT**	**min. project size: 5,000 SQ FT**
1 inspection / 5,000 SQ FT	1 inspection / 5,000 SQ FT	1 inspection / 7,500 SQ FT	1 inspection / 5,000 SQ FT	1 inspection / 5,000 SQ FT	1 inspection / 5,000 SQ FT	1 inspection / 5,000 SQ FT	1 inspection / 5,000 SQ FT	1 inspection / 5,000 SQ FT

Cost: None
Additional inspections (on request): $535.00 + Applicable taxes / inspection

TIER 2 – SILVER WARRANTY

TERM: 10 YEARS (ALTERNATE WARRANTY PERIODS AVAILABLE UPON REQUEST)

COVERAGE: MATERIAL AND LABOUR REMEDIATION TO A MAXIMUM OF THE DOLLAR VALUE OF THE PURCHASED PRODUCTS

NaturaSeal Distribution Inc. ("NaturaSeal") hereby warrants to the building owner (the "Owner), subject to the terms, conditions and limitations stated herein, that the NaturaSeal Products (the "Products") specified above comply with its current specifications and are free of manufacturing defects that would make a product unsuitable for its intended use under normal service conditions for the full term of this warranty. NaturaSeal makes no warranties, either expressed or implied, with regards to appearance or colour variations.

TERMS, CONDITIONS, AND LIMITATIONS

1. NaturaSeal provides general warranties of fitness and general warranties that the Products are free from defects, for the full term of this warranty, except as may otherwise be set forth in the Description/Proposal, or other attached warranty.

2. In the event that the Products are proven not to have performed in accordance with the warranty during the warranty period, the Owner shall immediately notify NaturaSeal and confirm such notice in writing within thirty (30) days of discovering such defect.

3. The warranty Period for the Products purchased from NaturaSeal is ten (10) years from the substantial completion of the project. "Substantial completion of the project" shall have the meaning ascribed to that term by Section 2(1) of the Construction Act, RSO 1990, c C.30 (the "Act").

4. NaturaSeal's sole responsibility under this warranty will be to rectify the defects within the warranty period without cost to the Owner by methods chosen by NaturaSeal, and such remedies shall constitute the limit of NaturaSeal's liability and obligation and shall not exceed an amount equal to 100% of the original invoiced price for the waterproofing materials applied.

5. NaturaSeal's obligations under this warranty are expressly conditioned upon receipt of full payment for the Products and the Owner's compliance with each of its responsibilities described below in this warranty document (Sections 6-9).

6. During the term of this warranty, agents or employees of NaturaSeal shall be afforded opportunities to inspect any such areas at the frequencies presented herein, based on the application.

   **** A final inspection with all corrective actions must be completed and approved by a NaturaSeal technician for Warranty Approval. ****

7. No representative of NaturaSeal has the authority to make any warranty representations or provisions except as stated herein.

8. This Warranty exclusively covers manufacturing defects in material. For clarity, it does not cover any problem that is caused by extreme weather conditions, improper installation, or other malfunctions or damage which do not result from manufacturing defects in material.

9. This warranty is issued to the above-named Owner and is transferable a maximum one-time with the written consent of NaturaSeal.

10. This warranty shall be governed by the laws of the Province of Ontario and the federal laws of Canada applicable therein, and accordingly, any dispute concerning the validity, existence, interpretation, rectification, breach or termination, shall be determined according to the laws of Ontario and the federal laws of Canada applicable therein.

11. The following shall not be considered to be a failure of the materials supplied and/or manufactured by NaturaSeal:
    A. Faults in the conception of the work of faulty construction of the building;
    B. Modifications, transformations, additions or repairs brought to the building after the above-noted completion date.

Notice:

THE ABOVE WARRANTY IS IN LIEU OF ANY AND ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING ANY WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE OR MERCHANTABILITY, EXCEPT AS EXPRESSLY PROVIDED HEREIN. NATURASEAL SHALL NOT BE LIABLE FOR DAMAGE TO THE PROJECT STRUCTURE OR INTERIOR CONTENTS OR FOR ANY OTHER CONSEQUENTIAL, SPECIAL OR OTHER DAMAGE ARISING FROM OR RELATED TO, DIRECTLY OR INDIRECTLY, THIS WARRANTY OR THE PERFORMANCE OF THE MATERIALS COVERED BY THIS WARRANTY, WHETHER BASED ON BREACH OF WARRANTY, NEGLIGENCE OR OTHER THEORY OF LIABILITY. TO EXPEDITE PROCESSING, THIS DOCUMENT WILL BE COMPLETED AND DELIVERED IN ELECTRONIC FORMAT ONLY. AN ELECTRONIC SIGNATURE FROM THE NATURASEAL REPRESENTATIVE ON A COMPLETED WARRANTY DOCUMENT IS VALID AND BINDING AND IS ENFORCEABLE TO THE SAME EXTENT AS A PENNED SIGNATURE.

SILVER PACKAGE: INSPECTION FREQUENCY & PRICING

SILVER WARRANTY QUALITY ASSURANCE PACKAGE								
BELOW GRADE OPEN CUT WATERPROOFING RESIDENTIAL (CUSTOM)	**OPEN CUT WATERPROOFING (COMMERCIAL)**	**POST APPLIED WATERPROOFING (PODIUM DECK)**	**PRE-APPLIED WATERPROOFING (VERTICAL BLINDSIDE)**	**FULL TANKING WATERPROOFING**	**STORM TANKS**	**INVERTED ROOF**	**GREEN ROOF**	**TRAFFIC TOPPING**
min. project size: 2,500 SQ FT	**min. project size: 5,000 SQ FT**	**min. project size: 7,500 SQ FT**	**min. project size: 5,000 SQ FT**	**min. project size: 5,000 SQ FT**	**min. project size: 5,000 SQ FT**	**min. project size: 5,000 SQ FT**	**min. project size: 5,000 SQ FT**	**min. project size: 5,000 SQ FT**
3 inspections / 5,000 SQ FT	3 inspections / 5,000 SQ FT	4 inspections / 7,500 SQ FT	3 inspections / 5,000 SQ FT	3 inspections / 5,000 SQ FT	3 inspections / 5,000 SQ FT	3 inspections / 5,000 SQ FT	3 inspections / 5,000 SQ FT	3 inspections / 5,000 SQ FT
$0.10 per SQ FT	$0.12 per SQ FT	$0.175 per SQ FT	$0.15 per SQ FT	$0.175 per SQ FT	$0.135 per SQ FT	$0.175 per SQ FT	$0.175 per SQ FT	$0.175 per SQ FT

Warranty prices per square foot are before applicable taxes.
Additional inspections (on request): $435 + Applicable taxes / inspection

TIER 3 – GOLD WATER TIGHTNESS WARRANTY

TERM: 10 YEARS (ALTERNATE WARRANTY PERIODS AVAILABLE UPON REQUEST)

COVERAGE: MATERIAL AND LABOUR REMEDIATION TO A MAXIMUM OF $2 MILLION DOLLARS.

NaturaSeal Distribution Inc. ("NaturaSeal") hereby warrants to the building owner (the "Owner), subject to the terms, conditions and limitations stated herein, that the NaturaSeal Products (the "Products") specified above comply with its current specifications and are free of manufacturing defects that would make a product unsuitable for its intended use under normal service conditions for the full term of this warranty. NaturaSeal makes no warranties, either expressed or implied, with regards to appearance or color variations.

NaturaSeal expressly warrants that the NaturaSeal Products conform to the published physical properties and quality control standards in force at the time the Product was purchased and that the Product will remain watertight, free from leaks or seepage through the NaturaSeal Product, for the duration of the Warranty Period.

TERMS, CONDITIONS, AND LIMITATIONS

1. NaturaSeal provides general warranties of fitness and general warranties that the Products are free from defects, for the full term of this Warranty, except as may otherwise be set forth in the Description/Proposal, or other attached warranty.

2. In the event that the Products are proven not to have performed in accordance with the warranty during the warranty period, the Owner shall immediately notify NaturaSeal and confirm such notice in writing within thirty (30) days of discovering such defect.

3. The Gold Warranty Period for the Products purchased from NaturaSeal is 10 years from the substantial completion of the project. "Substantial completion of the project" shall have the meaning ascribed to that term by Section 2(1) of the Construction Act, RSO 1990, c C.30 (the "Act").

4. NaturaSeal's obligation during the Warranty Period shall be to repair, or cause to be repaired, the Product at its own expense, utilizing contractors of NaturaSeal's choosing. NaturaSeal's obligation to repair all, or any part, of a NaturaSeal Product will involve the use of industry standard crack injection, or such other form of remediation as deemed appropriate by NaturaSeal at its sole discretion, including the cost of labour to perform the repair, to a maximum of $2 Million. NaturaSeal shall not be liable for damages to other components of the Building or its contents as described below. The warranty does not cover Property damage and/or personal injury.

5. The NaturaSeal waterproofing materials covered by this warranty are the waterproofing materials specifically identified by name on the Warranty Form.

6. NaturaSeal's obligations under this Warranty are expressly conditioned upon receipt of full payment for the Products and the Owner's compliance with each of its responsibilities described below in this warranty document (Sections 6-9).

7. During the term of this Warranty, agents or employees of NaturaSeal shall be afforded opportunities to inspect any such areas at the frequencies presented herein, based on the application.

   **** A final inspection with all corrective actions must be completed and approved by a NaturaSeal technician for Warranty Approval. ****

8. No representative of NaturaSeal has the authority to make any warranty representations or provisions except as stated herein.

9. This Warranty exclusively covers manufacturing defects in material. For clarity, it does not cover any problem that is caused by extreme weather conditions, improper installation, or other malfunctions or damage which do not result from manufacturing defects in material.

10. This warranty is issued to the above-named Owner and is transferable a maximum one-time with the written consent of NaturaSeal.

11. This warranty shall be governed by the laws of the Province of Ontario and the federal laws of Canada applicable therein, and accordingly, any dispute concerning the validity, existence, interpretation, rectification, breach or termination, shall be determined according to the laws of Ontario and the federal laws of Canada applicable therein.

12. The following shall not be considered to be a failure of the materials supplied and/or manufactured by NaturaSeal:
    A. Faults in the conception of the work of faulty construction of the building;
    B. Modifications, transformations, additions or repairs brought to the building after the above-noted completion date.

Notice:

THE ABOVE WARRANTY IS IN LIEU OF ANY AND ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING ANY WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE OR MERCHANTABILITY, EXCEPT AS EXPRESSLY PROVIDED HEREIN. NATURASEAL SHALL NOT BE LIABLE FOR DAMAGE TO THE PROJECT STRUCTURE OR INTERIOR CONTENTS OR FOR ANY OTHER CONSEQUENTIAL, SPECIAL OR OTHER DAMAGE ARISING FROM OR RELATED TO, DIRECTLY OR INDIRECTLY, THIS WARRANTY OR THE PERFORMANCE OF THE MATERIALS COVERED BY THIS WARRANTY, WHETHER BASED ON BREACH OF WARRANTY, NEGLIGENCE OR OTHER THEORY OF LIABILITY. TO EXPEDITE PROCESSING, THIS DOCUMENT WILL BE COMPLETED AND DELIVERED IN ELECTRONIC FORMAT ONLY. AN ELECTRONIC SIGNATURE FROM THE NATURASEAL REPRESENTATIVE ON A COMPLETED WARRANTY DOCUMENT IS VALID AND BINDING AND IS ENFORCEABLE TO THE SAME EXTENT AS A PENNED SIGNATURE.

GOLD PACKAGE: INSPECTION FREQUENCY & PRICING

GOLD WARRANTY QUALITY ASSURANCE PACKAGE								
BELOW GRADE OPEN CUT WATERPROOFING RESIDENTIAL (CUSTOM)	**OPEN CUT WATERPROOFING (COMMERCIAL)**	**POST APPLIED WATERPROOFING (PODIUM DECK)**	**PRE-APPLIED WATERPROOFING (VERTICAL BLINDSIDE)**	**FULL TANKING WATERPROOFING**	**STORM TANKS**	**INVERTED ROOF**	**GREEN ROOF**	**TRAFFIC TOPPING**
min. project size: 2,500 SQ FT	**min. project size: 5,000 SQ FT**	**min. project size: 7,500 SQ FT**	**min. project size: 5,000 SQ FT**	**min. project size: 5,000 SQ FT**	**min. project size: 5,000 SQ FT**	**min. project size: 5,000 SQ FT**	**min. project size: 5,000 SQ FT**	**min. project size: 5,000 SQ FT**
4 inspections / 5,000 SQ FT	4 inspections / 5,000 SQ FT	5 inspections / 7,500 SQ FT	4 inspections / 5,000 SQ FT	4 inspections / 5,000 SQ FT	4 inspections / 5,000 SQ FT	4 inspections / 5,000 SQ FT	4 inspections / 5,000 SQ FT	4 inspections / 5,000 SQ FT
$0.23 per SQ FT	$0.26 per SQ FT	$0.45 per SQ FT	$0.325 per SQ FT	$0.45 per SQ FT	$0.305 per SQ FT	$0.45 per SQ FT	$0.45 per SQ FT	$0.45 per SQ FT

Warranty prices per square foot are before applicable taxes.
Additional inspections (on request): $435 + Applicable taxes / inspection

MAJOR CITY CENTRES

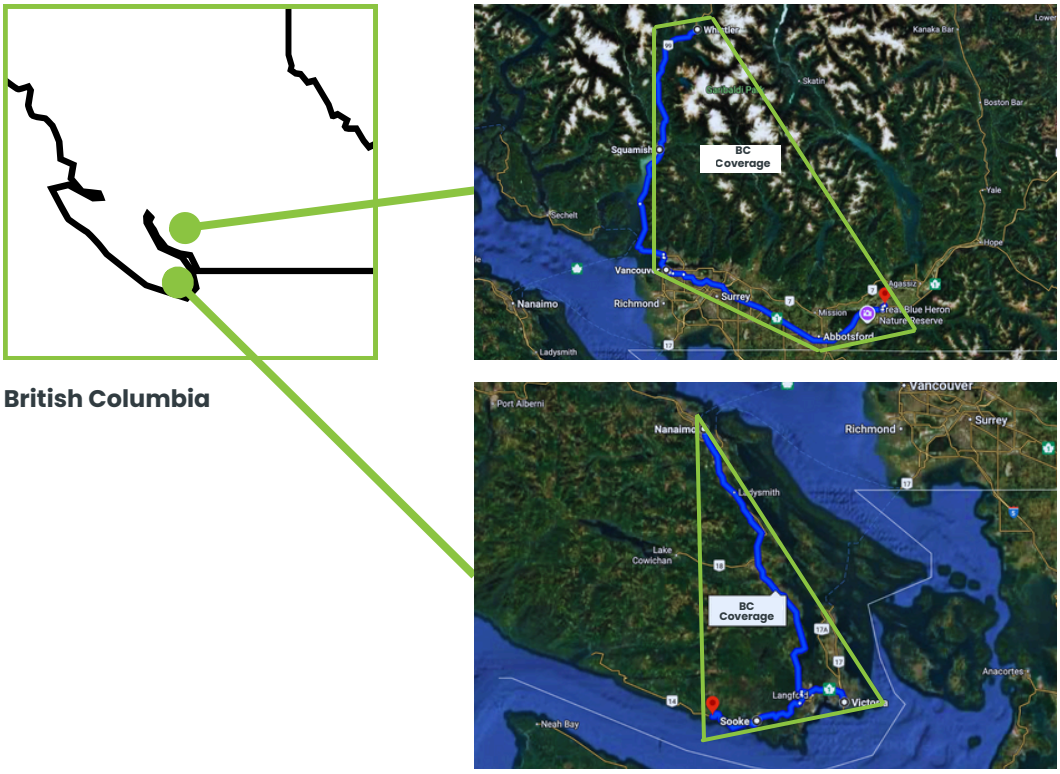
Coverage areas included under the warranty plan

Locations	Ontario	British Columbia	Quebec
North	Barrie	Whistler	Berthier County
East	Peterborough	Chilliwack	Sherbrooke
South	Greater Toronto Area	Greater Vancouver Area	Greater Montreal Area
South-Western Region	Hamilton	Victoria	Laval
		Nanaimo	Mirabel
	St. Catharines	Shirley	Dorval
		Sooke	
West	Waterloo	Squamish	Gatineau/ Ottawa
	Kitchener		

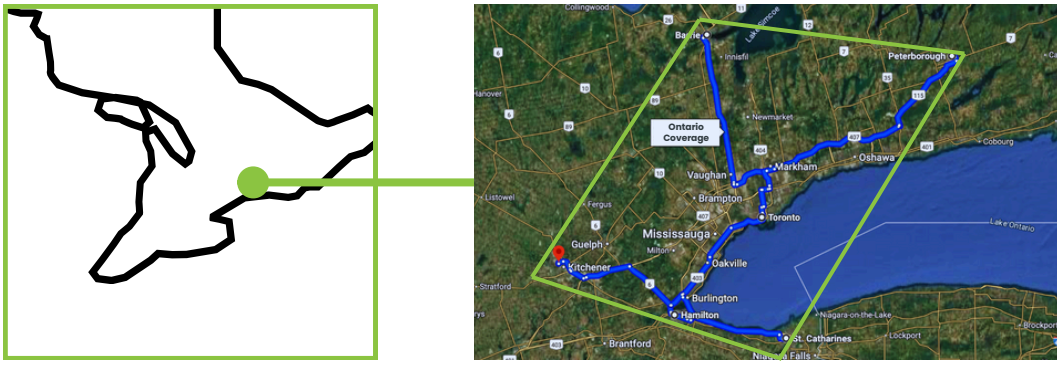
Travel Surcharges

1. $0.59 / km outside city centres included, not exceeding 500kms.
2. Other areas: Pricing to be quoted based on location (flights, lodging, etc.) on a case-by-case basis.

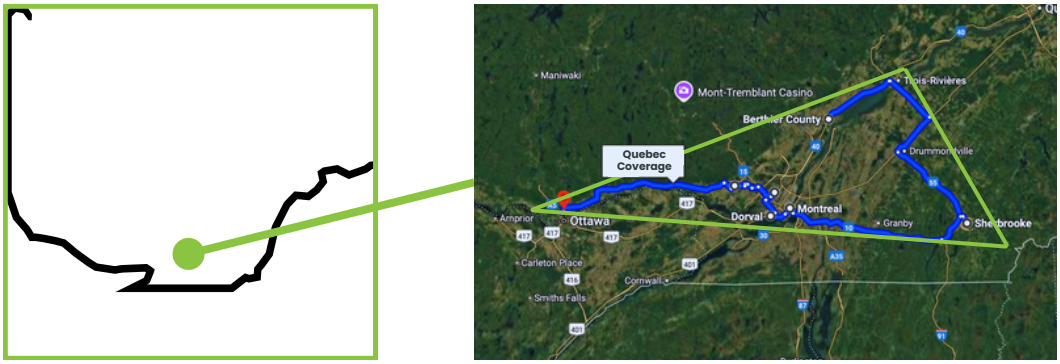
Locations of Warranty Coverage



British Columbia



Ontario



Quebec